

DTI MEDIA RETURN POLICY

Return Policy

Our return policy is that there are zero returns. Due to these products being food grade, we refuse to accept any product back because we will not resell a product that has left our facility. We make sure that our customers receive small sample sizes and are content with the product before allowing them to purchase larger volumes to prevent someone from spending too much on a product line they don't like. If someone is unhappy with a product we work with the customer to make it right and will send different blends to replace what they didn't like.